



## FREQUENTLY ASKED QUESTIONS

### Q WHAT IS JABRA SPEAK 410?

A Jabra SPEAK 410 is a speakerphone designed for office professionals with everyday need for audio conferencing. Its compact design and travel case makes it easy to carry around, and the integrated cable management ensures quick set-up. It is the perfect solution for spontaneous conferencing and collaboration.

### Q HOW DOES IT CONNECT TO A COMPUTER?

A It is a simple plug-and-play solution. The user must only plug it into the USB port of the computer.

### Q HOW DO I SEE THE FIRMWARE VERSION?

A Make sure you have the latest Jabra PC Suite – it is available at [www.jabra.com/PCsuite](http://www.jabra.com/PCsuite). Then go to Start and open Jabra PC Suite Control Center or right click on the Jabra PC Suite icon on the right side of the quick-start menu. Go to the Help function and press on the About Jabra SPEAK 410. The firmware version appears.

### Q IS THE SPEAKERPHONE UPGRADEABLE AND HOW OFTEN WILL THERE BE FIRMWARE UPDATES?

A Yes, it is upgradeable. New firmware updates will be made available when required.

### Q WHAT ARE THE VOICE APPLICATIONS THAT JABRA SPEAK 410 SUPPORTS?

A Jabra SPEAK 410 is compatible with all leading brands of Unified Communications systems and VoIP clients, e.g. Microsoft® Lync™, MS Office Communicator, Cisco, Avaya, etc.

### Q DOES IT WORK WITH VOICE APPLICATIONS OTHER THAN THE OFFICIALLY SUPPORTED ONES?

A Yes, it works as an audio device.

### Q WHICH OPERATING SYSTEMS ARE SUPPORTED?

A Windows XP  
Windows Vista (32-bit, 64-bit)  
Windows 7 (32-bit, 64-bit)

### Q IS JABRA SPEAK 410 COMPATIBLE WITH MAC?

A Yes, Jabra SPEAK 410 works as an audio device on MAC.

### Q CAN I PLUG MY EXISTING HEADSET INTO JABRA SPEAK 410 FOR PRIVATE CALLS?

A Yes, indeed. For a QD-terminated headset, with the aid of a connecting cable (Item number: 8800-00-99), one may unite the headset and the speakerphone. This combination makes it possible to handle private calls.

### Q WHAT IS THE MICROPHONE PICKUP RANGE?

A Thanks to advanced Digital Signal Processing, Jabra SPEAK 410 provides crystal-clear audio with true wideband sound quality. The powerful speaker and built-in omni-directional microphone offer a 360-degree, 1- to-2-meter-coverage allowing conference participants to hear and be heard.

### Q MUST I POSITION THE SPEAKERPHONE IN A SPECIFIC WAY TO OBTAIN THE BEST ACOUSTIC PERFORMANCE?

A No, there are no special adjustments necessary. The design of Jabra SPEAK 410 is omni-directional and assures 360°/ 1-to-2-meter audio pickup range.

### Q HOW DOES JABRA SPEAK 410 MAXIMIZE MY CALLING EXPERIENCE?

A Thanks to a 3.5 mm headset port and full-duplex audio, Jabra SPEAK 410 is ideal for one-to-one conversations and other functions such as e-learning and listening to media playback from the computer. You can switch easily to private call mode to not disturb your colleagues in open office environments.

### Q WHY USE JABRA SPEAK 410 INSTEAD OF ORDINARY COMPUTER MICROPHONES AND SPEAKERS FOR VOICE?

A Jabra SPEAK 410 offers superior audio quality compared to standard computer microphones or speakers. The omni-directional microphone and form-factor make it ideal both for personal use and for all those small groups conference calls, and the on-device call controls; hook on/off, mute, volume +/- will optimize the user experience instantly.

### Q WHY USE THIS PRODUCT INSTEAD OF A HEADSET?

A This speakerphone provides flexibility and freedom of movement. One may enjoy crystal clear collaboration, full duplex and wideband sound.

### Q HOW DOES JABRA SPEAK 410 COMPARE WITH OTHER COMPETITIVE PRODUCTS?

A Jabra Speak 410 is a superior product. It is an intuitive and easy-to-use product. Additionally, one may download free drivers from [www.jabra.com/PCsuite](http://www.jabra.com/PCsuite), and simply connect Jabra SPEAK 410 to one's personal computer. The on-device call controls allow the user to adjust the volume, mute and even answer or end a call. The external ringer makes sure that one never misses a call. Thus, it increases productivity.

### Q WHAT IS THE WARRANTY PERIOD FOR JABRA SPEAK 410?

A The warranty covers a period of 2 years and is valid globally.

*GN Netcom is a world leader in innovative headset solutions. GN Netcom develops, manufactures and markets its products under the Jabra brand name.*

A BRAND BY



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